



The Orchard Vale Trust Fundraising Promise

Orchard Vale Trust is committed to high standards and will comply with all relevant and current laws concerning Fundraising, Data Protection, Health and Safety and the Environment. This includes ensuring all fundraisers, volunteers and any other person working with us to raise funds, comply with the Code of Fundraising and with this Promise.

With this, we ensure that all monies, gifts and donations raised via fundraising activities will be for the stated purpose and will comply with Orchard Vale Trust's stated objects and purpose.

Outlined below are what we consider the most important elements to fundraising:

1. We are Honest and Open
 - We tell the truth and do not exaggerate
 - We do what we say we are going to do
 - We answer all reasonable questions about our fundraising activities and costs
2. We are Clear
 - About who we are, what we do and how your gift is used
 - We give clear explanations of how you can make a gift and amend a regular commitment
3. We are Respectful
 - We respect the rights, dignities and privacy of our supporters and beneficiaries
 - We will not put undue pressure on you to make a gift and if you do not want to give or wish to cease giving, we will respect your decision
 - If you tell us that you don't want us to contact you in a particular way we will not do so
4. We are Fair and Reasonable
 - We take care not to use any images or words that cause unjustifiable distress or offence
 - We take care not to cause unreasonable nuisance or disruption
5. We are Accountable
 - If you are unhappy with anything we've done whilst fundraising you can contact us to make a complaint. We have a complaints procedure, we accept authority of the Fundraising Regulator to make a final adjudication
6. We are registered
 - We are registered with the Fundraising Regulator and comply with all their legislations which corresponds directly to our Fundraising Promise as we all as our GDPR Policies