



We are pleased to welcome visitors but during the current global pandemic we are taking additional infection control measures to keep our staff, residents and visitors as safe as possible.

Please would you follow the guidance below and ask the relevant home or service manager if you have any queries:

Visitors' Code

- **book visits in advance for a specific day and time**
- **check in with the home manager or senior member of staff on the day prior to your visit**
- **be free of any COVID-19 symptoms on the day of your visit**
- **not be unwell on the day of your visit**
- **complete the health questionnaire when you arrive and allow a member of staff to take your temperature**
- **comply with our infection prevention and control measures including, hand hygiene, the use of PPE as required, maintaining social distancing of 2 metres and remaining in the area for visitors**
- **ensure that any gifts brought are given to a member of staff so that we can sanitise them prior to entering the home**

Please ask if you would like a copy of our current Visitors' Policy or visit our website www.orchardvaletrust.org.uk